

FOR IMMEDIATE RELEASE**Las Vegas' Tropicana Resort and Casino Looks to ACOM's EZeDocs/400 Document Management Suite to Streamline Guest Registration/Check-out**

LAS VEGAS, Nevada, September 19 – The Tropicana Resort and Casino, a Las Vegas landmark with nearly 2,000 rooms and a 60,000+ square foot casino, has purchased ACOM's EZeDocs/400 [document management](#) software suite to streamline production of front desk registration and folio forms, with the intention to extend the system to other applications, it was announced today by Programming Manager Paula Hancock and ACOM Vice President James R. Scott.

EZeDocs/400 enables its users to create and store electronic form templates and to merge them with data to produce complete, high quality documents that can either be printed on demand or transmitted electronically, bypassing the paper stage.

"EZeDocs/400 allows us to maintain our forms directly from the I.T. department," Hancock said. "Until now, we have had to make necessary changes to the printer-resident Optio forms in the department, load the revised forms into a laptop computer, take it to the front desk, plug in the printer and load the new data into the printer's flash memory. Each printer had to be re-flashed, whether for small details like changing a font size or for major form revisions. Printer breakdowns similarly required re-flashing on-site.

"Now we do it all remotely, saving a significant amount of time and avoiding interruptions of business at a very busy front desk."

The Tropicana's EZeDocs/400 suite is comprised of the EZeDocs/400 forms generation engine, the EZDesigner/400 PC-resident graphical forms design tool, and auxiliary modules for secure email, secure fax and automatic conversion of documents to PDF format. The software resides on an iSeries Model 520, running OS/400 version 5.3, with data from the LSI casino management system. It replaces an earlier software system from Optio Software, Inc.

While Hancock was searching for a solution, she explored the offerings of a number of companies in addition to

ACOM, learning in the process that ACOM's document and payment systems are widely used in the Las Vegas hospitality industry. She selected EZeDocs400, Hancock said, based on functionality and favorable pricing, with her decision quickly confirmed by outstanding service.

ACOM's professional services staff implemented the registration card and the folio form, at the same time training Hancock and her team in the use of EZDesigner/400. They are now implementing several other frequently used documents, among them invoices, personnel action forms and programming request forms. She is also considering upgrading their aging payment solution that uses pre-printed check forms, to instead use ACOM's EZPayManager/400 [payment management solution](#).

"Our users are very happy with the new solution," Hancock said. "Meanwhile we are saving time and gaining efficiency, and we look forward to similar benefits as we build out the use of EZeDocs/400 elsewhere at the Tropicana."

About ACOM Solutions, Inc.

Now in its 23rd year of business, ACOM Solutions, Inc. develops and implements advanced modular software systems for document output, document/content management, secure corporate payments, and B2B EDI/XML e-commerce applications, marketing them domestically and through overseas partners. Corporate headquarters are in Long Beach, California; System i Software Division headquarters are in Duluth, Georgia; and regional offices are located in several major U.S. cities. For more information call 800-603-6768, email info400@acom.com, or visit <http://www.acom.com>.

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